

Privacy Policy

Last Updated : 28 June 2018

This Privacy Policy describes how Oneida Recherche Services (“ORS”), a wholly owned subsidiary of ORS Labs, Inc., and its affiliates and subsidiaries collect and use the personal information you provide on the www.orsfr.com (the “Site”). It also describes the choices available to you regarding our use of your personal information and how you can access and update this information.

ORS knows that you care how information about you is used and shared, and we appreciate your trust that we will do so carefully and sensibly.

This notice describes our Privacy Policy. By visiting this Site, you are accepting the practices described in this Privacy Policy.

What Personal Information Does ORS Gather?

The information we learn from you helps us personalize and continually improve your experience at the Site. Here are the types of information that we gather.

Information You Give Us

We receive and store any information you enter on the Site or give us in any other way. Such information may include: contact information such as name, email address, mailing address, phone number. You can choose not to provide certain information, but then you might not be able to take advantage of many of the features of the Site. We use the information that you provide for such purposes as responding to your requests, customizing your future use of the Site, improving the Site and its offerings, and communicating with you.

Automatic Information

We receive and store certain types of information whenever you interact with us. For example, like many websites, this Site uses “cookies,” and we obtain certain types of information when your web browser accesses the Site, or advertisements and other content served by or on behalf of the Site and other websites.

E-mail Communications

By providing your email address, you give ORS permission to send you e-newsletters and other electronic correspondence. To help us make emails more useful and interesting, we may receive a confirmation when you open email from ORS if your computer supports such capabilities. We may also compare our customer list to lists received from other companies, in an effort to avoid sending unnecessary messages to users of the Site (“Users”).

Information from Other Sources

We might receive information about you such as your name and contact information from other lawful sources and add it to our account information in order to contact you about our solutions.

How Does ORS Use Your Information?

ORS uses your information in ways that include the following:

- Assess the needs of your business to determine suitable products.
- Send requested product or service information to Users.
- Send product updates or warranty information to Users.
- Respond to customer service requests.

Send newsletters to Users (you may choose to stop receiving newsletters by following the unsubscribe instructions included in the emails that you receive, or you can contact us at announcements@orsfr.com).

Send marketing materials and communications to Users (you may choose to stop receiving marketing materials and communications by following the unsubscribe instructions included in the emails that you receive, or you can contact us at announcements@orsfr.com).

Respond to User questions and concerns.

What About Tracking Technologies ?

ORS and our partners use cookies or similar technologies to analyze trends, administer the website, track users’ movements around the website, and to gather demographic information about our user base as a whole. Users can control the use of cookies at the individual browser level.

The Help portion of the toolbar on most browsers will tell you how to prevent your browser from accepting new cookies, how to have the browser notify you when you receive a new cookie, or how to disable cookies altogether. Additionally, you can disable or delete similar data used by browser add-ons by changing the add-ons settings or visiting the website of its manufacturer. However, because cookies allow you to take advantage of some of the Site’s essential features, we recommend that you leave them turned on.

Does ORS Share the Information It Receives ?

Personal information about Users is an important part of our business. We share User information only as described below, and with subsidiaries that are controlled by ORS Labs, Inc., a parent company of ORS, that are either subject to this Privacy Policy or follow practices at least as protective as those described in this Privacy Policy.

Third-Party Service Providers

We employ other companies and individuals to perform functions on our behalf. Examples include removing repetitive information from customer lists, analyzing data, providing marketing assistance, providing search results and links (including paid listings and links), processing credit card payments, and providing customer service. Such companies and individuals have access to personal information needed to perform their functions but may not use it for other purposes.

Business Transfers

As we continue to develop our business, we might sell or buy companies, subsidiaries, or business units. In such transactions, customer information generally is one of the transferred business assets but remains subject to the promises made in any pre-existing Privacy Policy (unless a User consents otherwise). Also, in the event that ORS or substantially all of its assets, is acquired, User information will be one of the transferred assets.

Protection of ORS and Others

We release account and other personal information when we believe release is appropriate to comply with the law such as a subpoena, bankruptcy proceedings, or similar legal process; enforce or apply our Terms of Use and other agreements; or protect the rights, property, or safety of ORS our Users, or others; investigate fraud, or respond to a government request. This includes exchanging information with other companies and organizations for fraud protection and credit risk reduction.

Your consent: We may share information with third parties with your prior consent so that they may process your requests or possibly contact you.

How Secure Is Information About Me ?

The security of your personal information is important to ORS and ORS follows generally accepted industry standards to protect personal information submitted to us via the Site, both during transmission and when the information is received. No method of transmission over the Internet, or method of electronic storage, is 100% secure, however. Therefore, we cannot guarantee the absolute security of any information. If you have any questions about the security of the Site, you can contact ORS at announcements@orsfr.com.

It is important for you to protect against unauthorized access to your password and to your computer. Be sure to sign off of the Site when finished using the Site, especially from a shared computer.

What About Third-Party Advertisers?

We partner with a third party to either display advertising on our website or to manage our advertising on other sites. Our third-party partner may use technologies such as cookies to gather information about your activities on this website and other sites in order to provide you advertising based upon your browsing activities and interests. If you wish to not have this information used for the purpose of serving you interest-based ads, you may opt-out by using this link "<http://optout.networkadvertising.org>" (or if located in the European Union use this link "<http://www.youronlinechoices.eu>"). Please note this does not opt you out of being served ads. You will continue to receive generic ads.

Which Information Can I Access?

Upon request ORS will provide you with information about whether we hold any of your personal information. Users are not able to update or delete previously submitted information online. If your information (such as your email address) should change, you will need to re-submit a registration form or request deletion of your personal information by contacting our Customer Support. ORS will respond to your request to access this Site no later than 30 days from the date on which ORS receives your request.

How long does ORS Retain Your Data?

ORS retains all User information for as long the User's account is active or as needed to provide services to the User. If you wish to cancel your account or request that we no longer use your information to provide you services, please notify us via email at announcements@orsfr.com. We will retain and use your information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

What Choices Do I Have?

- As discussed above, you can always choose not to provide information, even though it might be required in order to take advantage of all features of this Site.
- You can add or update certain information on pages, as applicable. When you update information, we may keep a copy of the prior version for our records.

Are Children Allowed to Use the Site?

Children (minors, i.e., anyone under the age of 18) are not eligible to access and use the Site and, as such, minors should not submit any personal information or other content to ORS via the Site or otherwise.

Terms of Use, Notices, and Revisions

If you choose to visit this Site, your visit and any dispute over privacy is subject to this Privacy Policy and the Terms of Use including, without limitation, limitations of liability and application of the law of the State of New York. If you have any concern about privacy on the Site, please contact us with a thorough description of your concern, and we will promptly respond to your inquiry. Our business changes constantly, and we reserve the right to revise our Privacy Policy and the Terms of Use without notice to you in order to meet the changing demands of our business. Though we may email periodic reminders of our notices and conditions (unless you have instructed us not to do so), you should check the Site frequently for changes. Unless stated otherwise, our current Privacy Policy applies to all information that we have about you and your account.

Questions

If you have any questions or comments about this Site or this Privacy Policy, please contact us via email at announcements@orsfr.com or via mail at ORS – les Taissounières B2 – 1681 route des Dolines – 06560 Valbonne – France.